
Trouble-shooting for lines on the print

Q:Frequently asked questions from the printing:

I can see the lines on the print ... how to deviate.

A: For the lines on the print, there are different reasons including nozzles lines missing, uncommon print material, improper operation.

---There are missing lines from nozzle check result.

W:Printer maintenance is not performed. Perform auto head cleaning everyday. Clean the wiper, captop, print head surface weekly.

---Uncommon print material.

W:Uncommon print material(large height difference, transparent or reflective material) are easy to reflect UV light. The reflected UV light can pass through and enter the head nozzles, increasing the risk of nozzle blockage.

It is recommended to perform head cleaning every 4 hours.

---Improper operation.

The print head surface rubs materials.

W:For the materials without flat surface, notice the auto height adjustment.

For the transparent materials, they can not be automatically measured by machine and need to manual adjustment.

For thinner materials that are easily deformed after heating by UV lamp, pay attention to adjust the UV power and UV light direction.

Q:Vertical lines appear on my print ... what should I do

A:The encoder strip is dirty to affect print data.

Solution:

Use alcohol and cloth clean the encoder strip.