

Trouble-shooting for double shadow

Q: Why do I duplicate the print in some places?

A: For double shadow result, the encoder strip or head nozzles are the reasons.

---Encoder strip is dirty to affect print data.

Use alcohol and cloth clean the encoder strip.

---Head nozzles are blocked partly.

Normally the shape of head nozzles is circle, if head nozzles are clogged partly, the shape would be semi-circle or flat. And print result can be double shadow.

Solution:

Perform auto head cleaning and perform nozzle check 3 times.

If nozzle check result is still bad after auto head cleaning, we need clean print head nozzles manually with cleaning liquid.