

Trouble-shooting for ink pumping

Q:The pump doesn't pull the paint well ... what should I do

A: The new system printer will be tested with ink before shipment.

Sometimes due to temperature difference or long transport period, the ink on cap top has dried. When set up printer, the ink can not come out easily during ink pumping process.

In that case, we power off printer, move carriage to the middle position.

Pull alcohol to the cap top and repeat many times. Next power on printer and continue ink pumping process from workstation.