

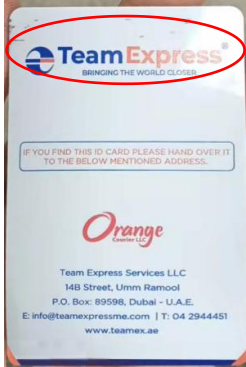

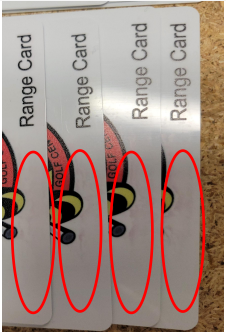


During the printing production, sometimes, we will encounter the situation that the card surface is contaminated by ink. Based on the experience, the phenomena and solutions are summarized as follows:

| | DISCRIPTION | SAMPLE | POSSIBLE MALFUNCTION | SOLUTION | REFERENCE |
|---|-------------------------------------|---|---------------------------------------|---|---|
| 1 | Scratches |  | 1. Card surface is deformation. | Prohibited to use the defective cards. | N/A |
| | Ink traces by scratching the nozzle | | 2. The bleeding paper is not tight. | Press “Bleed Clean” button to roll it tightly. | N/A |
| | | | 3. The bleeding paper is deformation. | Sometimes it caused by replace the bleed paper without setting the printer, the steps are: Go to control panel on the printer Go to “Engineer Mode” Enter the password 76543210, then press “Enter” Perform “Change Paper” and Exit | N/A |
| | | | | Press “Bleed Clean” button to roll the deformed part up. | N/A |
| 2 | Ink Dots |  | 1. Static Electricity Interference | Replacing the needle of the Static Eliminator | The static eliminator needle replacement manual. |
| | Evenly sized ink dots | | | | |
| 3 | Scratches |  | 1. Splashed ink drops | 1. Clean the wiper or replace the wiper. 2. Clean the printhead surface and surrounding. | The guiding video by the link: http://www.artisjet.xyz/appu.html |
| | Uneven ink dots | | | | |

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|---|----------------------|---|--|--|--|
| 4 | Ink Drops |  | <ol style="list-style-type: none"> 1. Printhead with ink drops (condensed by ink mist) 2. Ink Leakage | <ol style="list-style-type: none"> 1. Clean the printhead surface and surrounding. 2. Find the leaking part and replace. | |
| | Drops from printhead | | | | |
| 5 | Shadow |  | <ol style="list-style-type: none"> 1. Static electricity on cards | <ol style="list-style-type: none"> 1. Ground the printer to the earth. 2. Reduce static electricity from card friction by increasing air humidity. 3. Increase the time the static eliminator works on the card side by reducing the print speed to eliminate static electricity. 4. Reduce static electricity by increasing the effective working area of the static eliminator using "dry mode". | |
| | Over spray | | | | |