

ABOUT

About: This file is to guide the technicians or professional users to have quick printer setting-up experience and avoid any easy mistake.

GENERAL METHOD & REQUEST

4M1E	FROM ENDUSER	FROM artisJet	REMARK
MAN	<ol style="list-style-type: none"> PROFESSIONAL ENGINEER OR OPERATOR WITH A TECHNICIAN BACKGROUND. TWO LABORERS WITH NECESSARY SECURITY PROTECTION (GLOVES/SAFETY SHOES). 	1. ENGLISH-SPEAKING ENGINEER	
MACHINE	<ol style="list-style-type: none"> PRINTER READY TO BE INSTALLED ATTACHED PACKAGE (WITH CARTRIDGES, TOOLS AND SPARE PARTS ARE READY) CHECKING. 		
MATERIAL	<ol style="list-style-type: none"> PC WITH INTERNET ALCOHOL (IF NEEDED) POWER REGULATOR (IF NEEDED) ATTACHED PACKAGE <p>TOOL KIT CARTRIDGES POWER CABLE DATA CABLE</p> <ol style="list-style-type: none"> SOFTWARE AND TOOL DOWNLOAD <p>Workstation app package - download from http://www.artisjet.xyz/appu.html Save the software to the desktop</p> <p>Sunlogin - download from http://www.artisjet.xyz/appu.html PC ID and Pass Code should be shared with artisJet supporting team</p>	<ol style="list-style-type: none"> PC WITH INTERNET ON-LINE MEETING APP AND READY MEETING LINK SUNLOGIN READY TO REMOTE CONTROL 	
METHOD		1. SOP OF ARTISJET PRINTER SETTING-UP	
ENVIRONMENT	<ol style="list-style-type: none"> CLOSE SPACE/ROOM ENOUGH SPACE (>50CM) AROUND THE PRINTER POWER SUPPLY (110V/220V) NORMAL WORKING ENVIRONMENT 		

SOP WORKFLOW

	ON PRINTER	ON PC	OPERATION DESCRIPTION	REMARK
1.1 APPOINTMENT			confirm the schedule to hold the technical online supporting meeting	
2.1	PACKAGE INSPECTION		check the package to make sure no damage	
2.2	UNPACK		remove the protective film	
2.3	TAKE OUT & POSITION		take the machine out and position it on a solid table/ printer packing box	
2.4	STANDARD SPARE PARTS INSPECTION		check the item and quantity of the standard configuration based on the "delivery information" file	
2.5	FINISH THE PACKING LIST QUESTIONNAIRE		Fulfill the questionnaire and send the copy back to go next step.	
2.6	REMOVE ALL THE TAPE		remove all the fixing tape both outside and inside	
2.7	CHECK THE PRINTER		confirm the tape removed on the carriage	
2.8	REPLACE THE EMPTY CARTRIDGES		pull the empty cartridges out (if stucked, try harder) from the cartridge holder	
2.9	INSERT INK CARTRIDGES		ensure the color position is right and fully inserted into the printer	
3.1	INSERT WASTE INK CARTRIDGE		insert the waste ink cartridge (some printers are ready installed) and remove the rubber plug	
3.2	POWER CONNECTION		confirm the right power voltage and stability before action	
3.3	POWER ON		press the "Power" button on the right side	
3.4	CONTROL PANNEL TESTING		Use Arrow Up-Down-Left and Right to move forward, backward, upward and downward printer table. Press Auto Position from printer for auto measurement.	
	PLACING MATT ON THE PLATFORM		Stick the Matt on working Table of Printer and remove the film from upside as well.	
3.1		INSTALL THE "SUNLOGIN"	Download and install the software following the guidance: https://sunlogin.oray.com/download/ share the DEVICE ID. and PASS CODE to artisJet Team	
3.2		EXIT THE ANTI-VIRUS AND DEFENCING WALL/ FIREWALL	log out of the anti-virus software and firewall before install the printer driver.	
3.3		INSTALL "ARTISJET WORKSTATION 5.0 V9 (- VDP IS OPTIONAL VERSION)"	install the software in the flash disk following the guidance (choose the 2 options at the last step is recommend) (accept and allow the installation, and add the "artisJet V 9.0" in to your trust list) . Demo video is on www.artisJet.xyz .	
3.4		INSTALL THE "VIRTUAL PRINTER"	go to "Setting", follow the guidance from the pop-up installation window, and finish the installation. Demo video is on www.artisJet.xyz .	
		SET SOFTWARE LANGUAGE (If needed)	click on the gear button on the bottom on the software and set the language.	
3.5		SET THE SOFTWARE VERSION	click on the gear button on the bottom on the software and set the printer model and version.	
4.1	DATA CABLE CONNECTION		connect the printer to PC	
4.2		INSERT THE DONGLE	insert the dongle into your printer server (PC)	
4.3		RUN THE "ARTISJET WORKSTATION"	double click the icon	
4.4	INITIALIZATION	INK CHARGING FOR INITIAL INSTALLATION	go to "PM" and select the "INK CHARGING" pull-down menu, select "lcf" and click, then "Start" (6-8mins)	
4.5		HEAD CLEANING	go to "PM" and select and perform the "Head Cleaning"	
5.1	LOAD THE TESTING BOARD OR CARD TO THE PLATFORM/ HUPPER			
5.2	AUTO POSITION		press the auto Position button on the printer	
5.3	NOZZLE CHECK	PERFORM "NOZZLE CHECK"	go to "PM" and select the "Nozzle Check"	
5.4	CHECK THE COLOR PATTERN		compare the pattern to the ones showed on WS/ "service manual" to check the nozzle working condition	
			if good, finish the process	
			if not, repeat the steps from 4.4 - 5.3.	

* Do not take any action without indication from artisJet team.